



July 2, 2020

Dear Pet Parents,

Please be assured that the health and safety of our clients, patients, and team is of paramount importance to us as we continue to navigate COVID-19. We closely monitor and adhere to both the CDC and the State of Florida - Office of the Governor: Executive Order to include:

- Extensive disinfection protocols before and after every individual visit
- Ensuring the availability of Personal Protective Equipment (PPE)
- Concerted social distancing efforts
- Limiting the number of assembly inside the clinic

Your safety and wellbeing are central to our commitment to you. In addition to above, ***please feel comfortable in making personal requests relative to your preferences surrounding interactions with our team.*** Simply express your wishes either during the scheduling process or upon arrival. Some examples may include:

- Curbside service vs in-clinic visit
- Facial masks

Thank you as always for the opportunity to care for your pet and family. Please stay safe and healthy.

Sincerely,
The Walton County Animal Clinic Team